

Computer Science 010 Introduction to Computer Applications Siena College Fall 2010

# **Topic Notes: Security**

### **Security of Network Traffic**

Recall that Internet traffic of all kinds is broken down into packets, and sent through a series of routers from source to destination.

Each router along the way and possibly other computers on the same networks as the source and destination will be able to see these packets of information. We must assume that any packet that gets sent onto the network will not only be readable by the destination computer but by pretty much anyone. Tools such as *packet sniffers* can turn any computer into a packet spy on the network.

Combine this fact with the fact that we send information over the Internet all the time that we do not want made public, and it's clear that something must be done to keep our Internet traffic a bit more private.

Any data that should not be exposed to the public needs to be *encrypted*.

#### Encryption

Encryption allows some data, which we will call *clear text* to be modified into encrypted and seemingly unintelligible *cipher text*. This cipher text can then be sent across a network or stored on a device, and if anyone sees it, they will be unable to ascertain its meaning. Of course, to be useful, we will also need some way to convert the cipher text back to the original clear text (the process of *decryption*).



The cipher text is a function of the clear text, the encryption algorithm, and the secret key. The algorithm is public! Or at least a good scheme should not rely on the secrecy of the algorithm. It's just the key that is kept secret.

The clear text is a function of the cipher text, the decryption algorithm, and the same secret key. Again, the algorithm is public. The decryption returns the original clear text.

Problem: how do we tell the intended recipient of our messages what our secret key is, without telling all the world what our secret key is? Perhaps this can be sent securely by some other means,

but perhaps the only communication channel is the one we do not trust that led us to employ encryption in the first place.

#### **Public-Key Encryption**



Instead of a single key, we have a *public key* and a *private key*. The public key is, well, public – anyone who wants to have it, can have it. But the private key is never shared. This idea was proposed in 1976 by Diffie and Hellman.

To transmit a message securely from Alice to Dilbert:

- 1. Alice and Dilbert each compute their public key-private key pair. Each publishes its public key for all the world to see.
- 2. Alice looks up Dilbert's public key, and uses it to encrypt the message.
- 3. Dilbert receives the message, and uses his private key to decrypt.

But what if Catbert intercepts the message?



Everything is just fine – even though Catbert, the evil director of Human Resources, has the cipher text and he can have Dilbert's public key, he does not have Dilbert's private key. So he has no way to decrypt the message.

There's still a potential problem with the distribution of public keys. Suppose Alice decides to send Dilbert a message for the first time, so she needs his public key. When she makes that request, maybe Dilbert is out of the office, but Catbert pretends to be Dilbert ("spoofs" his address) and sends his own public key instead. Since Alice didn't know it came from Catbert instead of Dilbert, she gladly encrypts messages intended for Dilbert using the bad public key, and Catbert sits in his office decrypting, soon to fire Alice for what she said about him.. This is known as a *man in the middle attack*.

We need a way for everyone involved to ensure that the others with whom they are communicating are who they say they are.

The mechanism most commonly used involves *digital signatures* or *certificates of authority*. A secure certificate authority (a popular one is called Verisign) gives a "certificate" to a computer that it can present to any other computer to prove that it is who it says it is. Sort of an electronic identication card.

When starting a connection with a server, we would request its certificate and compare to the certificate for that server from the certificate authority. If they match, we can be confident that we're exchanging information with the computer we think we are exchanging information with. Once we've done that, we can exchange public keys and continue on and have a safely encrypted conversation.

Your web browser does this all the time. If you are going to a web site where you are going to pass sensitive information across the network, you will likely connecting using https, the *secure http*, instead of standard http.

When you connect to a web server using https, your browser will make sure that the server is who it says it is by making sure the certificate matches one we have seen from that server in the past, or by checking with the certificate authority if we have never visited that server before. It can then use the *secure socket layer (SSL)* connection to communicate securely using a random encryption key (good for just the one session).

Note that modern browsers indicate that a connection is using https by putting a little padlock on the screen. Any time you are going to send information over the Internet that you would not want to be seen by everyone in the world, make sure it is going over an https encrypted connection!

## **Security Threats**

There are constantly threats in our day-to-day use of technology. These can include:

- Stealing your system
  - vandalism
  - for-profit exploitation
- Stealing your information
  - identity theft

- Stealing your time
  - Spam unsolicited email
  - denial of service attacks

Many common security threats involve "rogue code" or *malware* (malicious software) running on a computer.

- Infectious software
  - viruses and worms
  - spread by "making copies" of themselves like a real virus
- Concealment software
  - *trojans* rogue software made up to look like something else
  - rootkits change the OS to hide the rogue software's existence
  - *backdoors* bypasses your security
- For Profit
  - Phishing spoofing you into believing you are going somewhere you aren't
  - Adware malicious advertisements on your browser
  - *Spyware* log keystrokes and report over the net
  - Scareware protection racket

How might the "bad guys" attack you?

- "Crack" your password
  - essentially keep trying possibilities until it works
  - How hard is it to crack yours?
  - How do you make a really strong password?
- Trick you into "opening the door"
  - Trojan "Games" "P2P" "Tool Bars"
  - Look alike web pages for Banks, Paypal, etc.
  - Device drivers from the net
  - Scam emails the Nigerian prince, webmail quota, etc.
  - Malicious attachments to email messages: programs disguised as images or movies

- Bugs (errors) in an operating system or system services
  - These would often run in a priviledged mode (*i.e.* administrator, superuser)
  - Attacker has an *exploit* for one of these bugs that allow the attacker to perform his own actions, now in that priviledged mode

And what can you do to protect yourself?

- Filter out the threats
  - Firewalls
    - \* restrict the network services you accept
    - \* examine packets before they get "unpacked" and sent to their target application
    - \* can be done in hardware (routers block some ports or addresses) or software (OS kernel blocks some ports and/or addresses)
    - \* generally good to block all services except those you definitely need and use
  - Spam filters
    - \* *e.g.*Postini a software service provided by Google
    - \* *e.g.*SpamAssassin free software to plug into mail servers
    - \* services such as Gmail provide filtering
    - \* what about false positives?
  - restrict browser capabilities from all but trusted sources
    - \* avoid accepting cookies
    - \* block scripts with tools like NoScript
    - \* delete personal information (history, autofill)
- Detect and Remove
  - Virus scan software
    - \* has to scan your whole file system
    - \* needs constant updates
  - Spyware/Adware detection and removal
- Keep operating system, browser, and other software up-to-date
  - "patch" to stop newly discovered "exploits"
- Good password practices
  - Use a "hard to crack" password that is not a dictionary word, using upper- and lower-case letters, numbers, punctuation

- Don't use the same password everywhere if one is compromised the attacker would have access to many other things
- Too complex and you can't remember it and have to write down even worse! How secure is that paper, or that file called passwords on your desktop?
- Some ideas:
  - \* use the first letter of a sequence of words mixing in caps, numbers, punctuation
  - \* have a pattern that is similar for many of your accounts but which has some sitespecific change you can make for each
  - \* have some "throwaway" passwords to use for registrations that do not require much security
  - \* be sure to use strong passwords for services like banking, email, etc.
- Authentication using more than passwords to establish identity
  - \* a password is *something you know*
  - \* can also require something you are: biometrics
  - \* can also require something you have: single-user password generators

It is not only individual computers that present significant security risks.

- Denial of service (DoS) attacks, often directed against web servers
  - one method: direct a fast stream of bogus requests to a server so it cannot service legitimate requests either at all or at least not in a timely fashion
- *Botnets* networks of computers controlled by a central coordinator
  - can be legitimate: SETI@Home and similar distributed computing projects
  - often attackers gain control of computers (turning them into "robots", hence the name) and use them to perform a variety of malicious acts
  - launch distributed denial of service (DDos) attacks
  - generate large volumes of spam email
  - botnet "owner" may simply "rent out" the botnet for use
  - July 2010: operator of 12-million node botnet Mariposa arrested

So who are these "bad guys" using these techniques to steal data and access?

- Professional hackers
  - organized crime
  - former government agents

- fired former employees
- often are very skilled programmers
- "Script Kiddies"
  - often bored teenagers who find hacker scripts and try them
  - usually essentially vandals
- Marketers

What are the targets for theft, and what good is each to the theives?

- Credit/Debit card numbers
  - to make fraudulent charges
- Social Security Numbers and similar personal identifiers
  - to establish bogus accounts, make fraudulent charges
- Access to computers
  - use *your* computer, not their own, to commit fraud or break the law
  - pass through to cover tracks
- Web surfing/online shopping data
  - improve targeted marketing

Unfortunately, loss of personal information is very common and does lead to *identity theft*. Many attacks are not strictly electronic – they have a physical component as well:

- Stealing physical hardware
  - laptops, flash memory sticks, PDAs
- Office break-ins
  - steal passwords from desks
- Dumpster diving

A few more important terms with examples:

- Intrusions: the hacker uses electronic or physical means to compromise a system
  - an effective way to compromise a system is to steal the username and password of a legitimate user
  - easy to cover your trail
  - password cracking (guessing) is a common example
  - programs can try millions of combinations very quickly before being noticed
- *Phishing*: techniques for getting a user to disclose information, like passwords
  - 1. Hacker creates a website that looks just like your bank (*e.g.*http://www.citi. com.IPAddress.net)
  - 2. Send spam email to 20 million people telling them that they have to visit the site and log in for whatever reason
  - 3. Even if 0.001% of the people respond, this steals 20,000 bank passwords!

Also, create the fraudulent site on someone else's server (perhaps in a botnet), to make it harded to catch.

- *Eavesdropping*: techniques for intercepting passwords
  - One possibility: create a public wireless access point with a nice, tempting name like "FreePublicWifi"
  - Users connect, and this access point monitors everything they do
  - Lesson: **always** assume that your network traffic is being monitored, especially when connecting to unknown wireless access points!